

# The State of Grocery Retail in 2023

October 2023

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# INTRODUCTION

Scope Key findings

# THE STATE OF GROCERY RETAIL IN 2023

The global grocery retail industry stands at a crucial juncture Global grocery retail spending has gone into reverse With value and convenience paramount, spending is shifting across grocery retail channels Low unit prices and middle-class cachet is a winning combination for warehouse clubs

# BRIDGING THE PHYSICAL-DIGITAL DIVIDE IN GROCERY

Being omnichannel is no longer a choice for chained grocery retailers Grocery operators rethink their approach to e-commerce fulfilment Three retailers demonstrate the regional divergence in the fortunes of quick commerce Walmart leads the way in global grocery e-commerce Changes in consumer behaviour make life more difficult for DTC food and beverage players Grocers make retail media networks an integral component of their businesses

#### KEY CHALLENGES AND OPPORTUNITIES

Grocery retail is growing more complex

Cost: Controlling costs remains grocery retailers' single biggest challenge Cost: Grocers seek to grow private label sales to increase profitability User Experience: Grocery retailers are on a quest to improve the quality of their service User Experience: Generative AI is grocers' newest tool to improve the customer journey Supply Chain Optimisation: E-commerce's rise makes logistics more important than ever Supply Chain Optimisation: Digitalisation transforms small local grocers' supply chains Scale: In the global grocery retail space, the big fish increasingly eat the little ones Scale: A proposed merger between Kroger and Albertsons rocks US grocery retail

## **REGIONAL INSIGHTS**

Asia Pacific: Regional overview Asia Pacific: Key developments North America: Regional overview North America: Key developments Western Europe: Regional overview Western Europe: Key developments Middle East and Africa: Regional overview Middle East and Africa: Key developments Latin America: Regional overview Latin America: Key developments Eastern Europe: Regional overview Eastern Europe: Key developments Australasia: Regional overview Australasia: Key developments

## CONCLUSION

Although the outlook for the global grocery sector appears mixed, a repeat of 2022 is unlikely Wha t's next for grocery retail? About Euromonitor's Syndicated Channels Research

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For more information on this report, further enquiries can be directed via this link www.euromonitor.com/the-state-of-grocery-retail-in-2023/report.